

## Zalaris ASA Interim report | Second quarter 2014

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- All attendees will be in muted mode during the presentation.
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- We will open up for questions at the end of the presentation. Please formulate your questions in writing using the Messages feature.

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We expect to finish the presentation by 1000.





# Interim report | Second quarter 2014

Oslo, 22 August 2014

## Presenters and agenda



Hans-PetterMellerud
Founder and CEO



Nina Stemshaug CFO

## **Agenda**

- Highlights for the quarter
- Recent business acquisition
- Financial performance
- Regional trends
- Outlook

#### **Headlines**

#### Strong financials

- Revenue grew by 21.1 % compared to the same period last year
- EBIT of NOK 3.2 million<sup>1</sup>, equating to an operating margin of 4.5 % before IPO related costs – up from 3,0% in the same period last year

#### Strategic milstones

- Signed a five-year agreement with Statoil ASA
- Successful go-live of payroll services for TeliaSonera in Finland on Zalaris platform
- Zalaris started trading on the Oslo Stock exchange

<sup>&</sup>lt;sup>1</sup> Before IPO related costs

## Recent business acquisitions and milestones



- Five-year agreement to provide broad range of HR functions, initially worldwide travel and expense reimbursement to more than 23,000 employees
- Important step up for Zalaris' global service delivery and ability to serve the oil industry. Provides platform for growth for new Stavanger office
- Revenue impact from August 2014



- Five-year Nordic frame agreement to provide payroll services. Initial project to implement payroll for TeliaSonera's approx. 4'000 employees in Finland completed in June
- Upsell potential to provide similar services to TeliaSonera's additional 12'000 employees in Sweden, Norway and Denmark

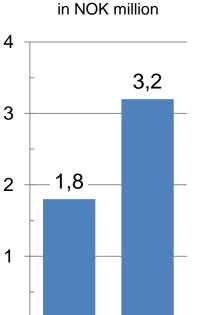
## **Key financials | Growth continues**

#### Revenues

#### Revenues in NOK million 80 71 70 59 60 50 40 30 20 10 0 Q2 13 Q2 14

- Strong growth from last year 21.1 %
- Reflecting new contracts and low churn
- Slightly down from Q1 due to typical seasonal variations

#### **EBIT**



**EBIT** 

- Improved client margin through continous focus on labour arbitrage and more efficient delivery processes.
- Higher number of vacationdays and public holidays in Q2 affect the margin compared to Q1.

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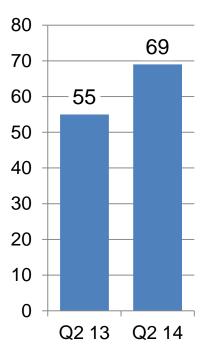
Q2 13

Q2 14

#### Revenues by segment

#### HR Outsourcing

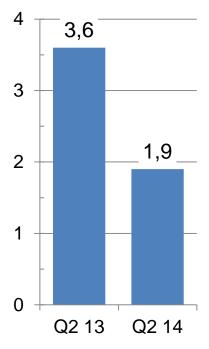
## Revenues in NOK million



- P Strong 25% growth from Q2 last year, New customers; Telenor, Elkjøp/ Elgiganten, Telia-Sonera
- High level of change orders to exisiting customers generating additional invoicing.

#### Consulting

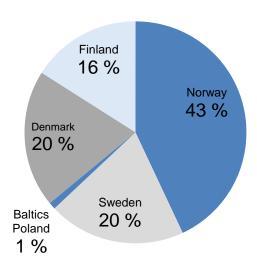
## Revenues in NOK million



- Heavily involved in implementation of projects related to new customers and change orders to existing HR Outsourcing customers.
- Public holidays and vacationdays affect number of utilized hours in Q2 2014.

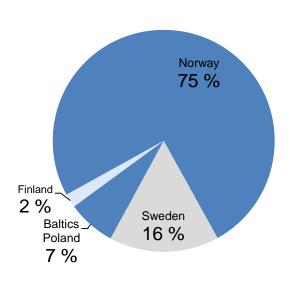
## Regional trends

#### HR Outsourcing



- Continous growth out of offices in the Nordics, Baltics and Poland
- Focus on increasing our salesforce and thus strenghten Zalaris' market position outside Norway

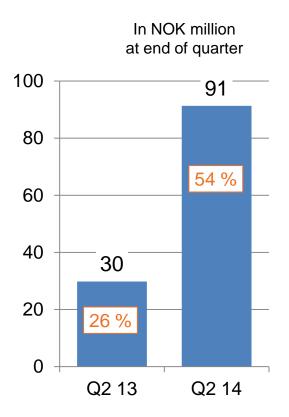
#### Consulting



- Significant increase in Poland and the Baltics, reflecting expansion of services to customers in the region
- Building of new Consulting group in Denmark underway

## **Balance sheet strengthened**

#### Equity



- Balance strengthened through share issue in June 2014. Net proceeds NOK 49.3 million
- NOK 47.5 cash and cash equivalents at the end of the quarter. NOK 15 million unused credit facility



# We continue the work that we started last year with focus on prioritizing existing customers

Maintaining existing customer relationships and low churn

- Service excellence
- Quality focused processes

Further improving cost position with focus on reducing people costs

- Electronic process flows
- Automation
- Increased focus on productivity
- Increased near- and offshore

## Strong pipeline and high level of sales activity

- A number of potential new opportunities in various stages including a handful with employee bases between 15000 and 30000 employees
- Potential for both geographic expansion and functional upsell with existing customers
- Working on strengthening sales organization outside Norway

## **Concluding remarks**

- Profitable growth expected to continue through 2014.
- Ambition to maintain growth in the following years, leading to improved utilisation of existing infrastructure and operations, and increased profitability and cash flow from operations
- Will continue to concentrate on organic growth with new customers and low churn rate through high degree of customer satisfaction

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Questions?



# Thank you!

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